

How to Lock the Keypad on a Lockbox

You should lock the keypad before you store your lockboxes. This will prevent unintended activation of the keypad which could prematurely run down the battery. When you are ready to unlock the keypad, all you have to do is insert a SentiCard® into the lockbox.

You can use the following instructions to lock the keypad of a lockbox.

1. Insert your SentiCard® into the lockbox. Wait until the CODE light displays, then enter your PIN and press ENT. Do not remove your SentiCard® from the lockbox.
2. When the READY light displays, press FUNC + 6 + 7 + ENT. The READY light will display. Remove your SentiCard®. The keypad backlight will flash for several seconds, indicating that the keypad is being locked. You can test to see if it's locked by holding down any key for at least one second. Nothing should happen, indicating it is successfully locked and ready for storage.

If you need further assistance, you can obtain free support from SentiLock in one of the following ways:

- SentiLock Card Utility or REALTOR® Lockbox Web Site

The best way to reach SentiLock support is via the Internet. Click the Support button on the toolbar in the REALTOR® Lockbox Web Site or SentiLock Card Utility. Click Add Ticket to send a message to SentiLock Support.

- E-mail

You can send e-mail to SentiLock support: support@sentrilock.com

- Telephone

If you prefer to contact SentiLock support via the telephone, call our toll free number: 1-877-736-8745. If you're having trouble with a lockbox or your computer, please contact SentiLock Support when you have the lockbox or computer available. SentiLock Support is available daily from 8:00am - Midnight Eastern Time, except holidays.

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